



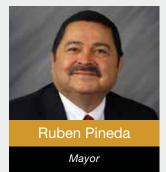






# WELCOME!

**GUIDE FOR NEW RESIDENTS OF WEST CHICAGO** 



## MESSAGE FROM MAYOR RUBEN PINEDA

Welcome to West Chicago!

I'd like to invite you to discover why our diverse community with its attractive neighborhoods, parks and open spaces is as well suited for the next generation as it is for those who have lived here all of their lives like myself.

It offers a mix of housing stock, quality schools, excellent community facilities and a charming city center which is host to a number of signature special events throughout the year.

West Chicago has blended the appeal of a small town community centered in a green belt of high quality open space. Known to be a major bicycling and outdoor recreation hub of the western suburbs, it ranks high for those who enjoy an active lifestyle.

West Chicago is also rich in community spirit with a strong civic consciousness and pride.

I hope you'll enjoy exploring our city and our website and will visit both often.

Sincerely,

Ruben Pineda

### VISIT OR CALL US

#### **CITY HALL**

475 Main Street West Chicago, IL 60185

(630) 293-2200

Office Hours Monday - Friday 8:00am - 4:30pm

# FIRE PROTECTION DISTRICT

200 Fremont Street West Chicago, IL 60185 (630) 231-2123

For Emergencies Dial: 911

#### POLICE DEPARTMENT

325 Spencer Street West Chicago, IL 60185

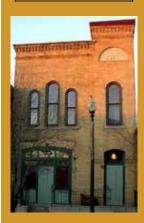
(630) 293-2222

Office Hours Monday - Friday 8:00am - 4:30pm

#### GOOD NEIGHBORS, GREAT CITY



CITY OF WEST CHICAGO 475 Main Street, West Chicago, IL 60185 Phone: (630) 293-2200 Fax: (630) 293-3028



West Chicago City Murseum 132 Main St West Chicago, IL 60185 City codes ensure the safety, prosperity, health and welfare of our residents, and promote more livable neighborhoods. Through public outreach and code enforcement, our neighborhood inspectors help keep our communities clean and vibrant.

Outdoor Storage: Everything in its Place and Out of Sight Yards: Keep Your Lawn in Check and Under Control Sidewalks: Clear Sidewalks = Safe Sidewalks

Vehicles: Only Park on Paved Surfaces and

No Overnight Parking

Signs: Political signs to be displayed on private property only.

#### **WEST CHICAGO CITY MUSEUM**

The West Chicago City Museum is a department of the City of West Chicago. The Museum was established by City ordinance in 1975, in the building of the original West Chicago town hall. The collection is held in the public trust and exists for the public's informational and educational benefit.

Initially an agricultural region settled in the 1830s & 40s, the community holds the distinction of being the first Illinois town created as a result of the railroads. The community's original name, Junction, refers to the convergence of rail lines where this lively town of railroad workers and facilities sprang up. Seeking to reinvent itself as "Chicago's Coming Great Manufacturing Suburb" the town was renamed West Chicago in 1896.

Today West Chicago is a suburban community of over 25,000 with a diverse population. The Museum's collection reflects the community's rich history of nearly 175 years, helping to make meaningful connections between past and present.

Hours Thursday, 10am-6pm Friday, 10am-2pm Saturday, 10am-2pm (Only March – November)

> Thursday, 10am-6pm Friday, 10 am-2:00pm (December-February)

#### Contact Us

Please contact us during our open hours at (630) 231-3376 or email us at wegohistory@gmail.com

www.wegohistory.com

 License renewal application and fee are due prior to January 1. If submitted after January 1, a 20% penalty fee applies.

Landlord/tenant concerns or disputes are handled by the IL Circuit Courts

- The Eighteenth Judicial Circuit Court (Wheaton, IL) has information and resources on both landlord and tenant rights and responsibilities.
- See website at https://www.dupageco.org/LawLibrary/3403/

This resource does not contain all property standards requirements for the City of West Chicago. A link to City Code is available on the City's website.

Questions or concerns?

Visit http://westchicago.org/departments/community-development or contact (630)293-2200 extension 131 or 141 or email CommunityDev@westchicago.org.



### WHAT PHONE NUMBER DO I CALL WHEN I NEED A POLICE OFFICER?

9-1-1 is a number to be used anytime for an emergency or non-emergency. 9-1-1 should be used for both service and emergency calls – it is a police response number.

Residents that need information or administrative services or the Records Unit may call (630) 293-2222 during regular business hours (Monday through Friday between 8:00 a.m. - 4:30 p.m.). If you dial (630) 293-2222 after business hours, please stay on the line and your call will be forwarded to the dispatch center.



West Chicago is a diverse, family oriented community with a rich cultural mix and a proud heritage. It is the first Illinois community established by the railroads and continues to be a convenient transportation hub served by three major rail lines, one of Illinois' busiest airports and three state highways.

1855 | Established 14.80 mi² | Area

27,447 | Estimated Population (2015 Census)

35 Miles | Distance from Chicago (approximate)

Find us... stay connected!











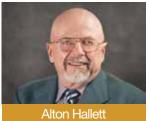




## WHO REPRESENTS ME?



Ward 2
(630) 853-7131
hbrown@westchicago.org



Ward 3 (630) 254-7112 ahallett@westchicago.org



(630) 300-4188 cdettmann@westchicago.org



Ward 5
(630) 791-0575
mgarling@westchicago.org



Ward 6 (630) 293-2200 jshort@westchicago.org



Ward 6 (630) 293-7335 bstout@westchicago.org



(630) 673-9142 jmorano@westchicago.org



Mayor (630) 293-2200 x135 rpineda@westchicago.org

#### **Basement Rooms**

- Basement sleeping rooms must have drywall ceilings and walls, a door and an egress window with a minimum area of 9 square feet. Smoke and carbon-monoxide detectors must also be installed. If you are interested in making any part of the basement into a sleeping room please contact the Community Development Department for permit requirements.
- Rooms in the basement must be protected from moisture, seepage, and sewer back up.

#### Insects and Rodents

- All properties must be kept free of insects and rodents to prevent damage to the home and the transmission of disease through bites and feces.
- Kitchens and food storage areas should be kept tidy, and food should be stored off the floor to keep pests out. Even pet food left out in a feeding dish will attract unwanted pests.
- At the first sign of insects or rodents, take aggressive action or call an exterminator before the problem gets out of hand.

#### Fire Pits

- Portable outdoor fireplaces shall be used in accordance with the manufacturer's instructions and shall not be operated within 15 feet of a structure or combustible material.
- Permanent outdoor fireplaces shall not be operated within 25 feet of a structure of combustible material and require a permit from the City.
- Only burn clean, untreated wood (no garbage, painted materials, or construction waste).
- Fires must never be left unattended and must be extinguished with water before leaving the area.

#### Vehicles

- Vehicles that are not operational, rusted, wrecked or partly wrecked, dismantled or
  partly dismantled, are not registered and/or do not have a current valid license plate
  attached to it are not permitted to be stored on the property, except in a closed
  garage.
- Vehicles are not permitted to be parked on any portion of the yard, except on an area that is paved. A "paved surface" can be cement, brick, asphalt, paver, etc.
- A maximum of one non-commercial trailer vehicle is permitted on a residential property and must be parked on a paved surface.

#### Renting Your Property

- All rental properties in the City must be licensed, which requires annual registration and inspection.
- During each inspection, the landlord is required to provide proof of a valid lease for each respective rental unit. Each lease must contain wording indicating the tenants' written consent to allow inspection of the property by the City.
- The licensing term starts January 1 of any given year and ends December 31 of the same year.

# STANDARDS FOR MAINTENANCE OF RESIDENTIAL PROPERTIES A GUIDE FOR PROPERTY OWNERS, LANDLORDS, & TENANTS

#### Yards

- Yards must be maintained free of garbage and debris.
- Grass must be cut as often as needed to control weeds and to ensure it is not longer than eight (8) inches.
- It is required that garbage and recycling carts be stored in a secure location, not visible from the street, and placed at the curbside the morning of collection. Carts should be removed from the curbside promptly after pick-up.
- Dead, diseased and dying trees must be removed from the property.
- Sidewalks, stoops and driveways must be maintained free from crumbling, potholes or cracks. A permit is required to replace or repair.

#### Exteriors and Fences

- Houses and existing accessory structures (such as sheds, garages, and fences) must have a protective coating that is in good condition (paint, siding, stucco) to prevent deterioration of the structure. New accessory structures require a building permit.
- Windows or window screens that are broken must be repaired, and doors must be tight-fitting to prevent insects and rodents from entering the building.
- Gutters and downspouts must be kept in good repair, and directed away from any building foundation or public sidewalk or public street. This can help to prevent flooding of basements and neighboring properties and excessive moisture, which can lead to significant and costly damage and mold problems.

#### Interior Conditions

- Smoke detectors must be installed on each floor and each sleeping room.
- A carbon monoxide detector must be installed within 15 feet of sleeping rooms.
- Floors, walls, and ceilings must be in good repair and free of holes and cracks.
- Paint as needed to keep surfaces washable and to protect against damage and deterioration.
- Stairs must be in good repair and equipped with handrails to prevent falls.
- GFCIs must be installed on all counter top outlets in the kitchen and at least one
  outlet adjacent to the sink in the bathroom.
- All circuits in the electrical panel must be properly identified.

#### Heating and Water

- Rental properties must maintain a temperature of not less than 68°F (20°C) during the period from October 1 to May 1 in all habitable rooms and bathrooms.
- Plumbing systems must be in good repair and provide hot water that is at least 110°F (43°C). It is also recommended, that the hot water temperature should not exceed 135°F (57°C), as it can cause severe burns, especially to small children.



Ward 1
(630) 231-0584
jbeifuss@westchicago.org



Ward 1 (630) 315-0288 Ichassee@westchicago.org



(630) 330-7972 jsheahan@westchicago.org



Ward 4 (630) 621-0128



Ward 4 (630) 293-5170 sdimas@westchicago.org



(630) 217-5885 cswiatek@westchicago.org



Ward 7 (630) 386-7267 jjakabcsin@westchicago.org



# City Council

The City of West Chicago is governed by the City Council which includes 14 members, plus the mayor and the clerk. The 14 members are elected by wards (2 per ward). Every member of the Council serves a four-year term. The departments that provide services to the City are:

- 1) Public Works
- 2) Police
- 3) Community Development
- 4) Finance
- 5) Administration

In compliance with the Illinois Open Meetings Act, listed below are the regularly scheduled meetings of all legislative, executive, administrative, or advisory bodies of the City of West Chicago. Agendas and minutes are published on the City's website, www.westchicago.org.

MEETING SCHEDULE FOR CITY COUNCIL AND COUNCIL COMMITTEES						
City	Development	Finance	Public Affairs	Infrastructure		
Council	Committee	Committee	Committee	Committee		
1st & 3rd Monday	2nd Monday	4th Thursday	4th Monday	1st Thursday		
7:00PM	7:00PM	6:00PM	7:00PM	7:00PM		

MEETING SCHEDULE FOR CITY BOARDS AND COMMISSIONS						
Plan Commission and Zoning Board of Appeals	Civil Service Commission	Environmental Commission	Cultural Arts Commission			
1st & 3rd Tuesday 7:00PM	2nd Tuesday 5:00PM	3rd Wednesday 7:00PM	1st Thursday 7:00PM			
Historical Preservation Commission  Liquor Control / Tobacco Commission		Police Pension Fund **	Additional Meetings Requiring Public Notice			
4th Tuesday 6:00PM	Called as Needed	3rd Thursday 9:00AM	Called as Needed			

If you are interested in serving on a Board or Commission, please review the application form. The application form, Boards and Commissions Application, can now be submitted online or mailed/faxed to the Office of the Mayor.

More Info: westchicago.org/boards-commissions

I want to rent my property.
Do I need a license? Yes. The
City's rental licensing program
ensures that all who live in West
Chicago—whether they are
renters or owners—reside in
safe and sanitary conditions as
required by the City's Code. If
you are an owner, please contact
us as soon as possible to be in
compliance with local ordinances.

How will I recognize a City inspector? Any employee of the City will identify themselves and carry identification issued by the West Chicago Police Department. If you are not sure, ask to see the identification. If someone does not want to present their identification immediately, call the police by dialing 911.

Can I run a business from my home? A business can only be operated if the operations are limited to the interior of the house, that is, no machinery or vehicles that identify a business are allowed on the property. For more info regarding Home Occupations please call (630) 293-2200 x131.

Why do I need a building permit to improve my property? A building permit is the typical method used to determine if the improvement complies with zoning laws and building codes. The process is intended to provide safe and accessible buildings for both private and public use.

What are the rules for garage sales? Households are limited to three per year. No permit is needed. Signs may be posted only on the property of the sale, not in the parkway (the area between the sidewalk and street). The signs may not exceed four square feet.

## Am I allowed to keep live chickens?

The City does not allow for any chickens or similar fowl or farm or exotic animals to be kept by homeowners. Additionally, the maximum number of pets allowed per household is three.



<sup>\*\*</sup> Quarterly Meetings (January, April, July, October)



## Special Events

Whatever the season, there's a reason to celebrate in West Chicago. Family-friendly events, coordinated by community volunteers and organizations in cooperation with the City of West Chicago bring people together to share an experience that's distinctly West Chicago!

These special events not only bring our residents and guests together to celebrate the City and the seasons, but they represent the very fabric of our community, uniting the civic, educational, business, social and volunteer organizations that make these festivals possible.

For a list of the City's rich offering a yearly events, check them out on westchicago.org/specialevents.





# GOVERNMENT AND EDUCATIONAL ORGANIZATIONS SERVING CITY RESIDENTS

Elem. School District #33 312 E Forest Avenue West Chicago, IL 60185 (630) 293-6000 www.wego33.org

St. Charles School District #303 201 S 7th Street St. Charles, IL 60174 (630) 513-3030 www.district.d303.org

West Chicago Park District 201 W National Street West Chicago, IL 60185 (630) 231-9474 www.we-goparks.org

Mosquito Abatement District 675 Sidwell Court St. Charles, IL 60174 (630) 671-3162

> Winfield Township 130 Arbor Avenue West Chicago, IL 60185 (630) 231-3591 www.winfieldtownship.com

High School District #94 326 Joliet Street West Chicago, IL 60185 (630) 876-6200 www.d94.org

College of DuPage 425 Fawell Boulevard Glen Ellyn, IL 60137 (630) 942-2800 www.cod.edu

Public Library District 118 W Washington Street West Chicago, IL 60185 (630) 231-1552 www.westchicago.lib.il.us

DuPage Airport Authority 2700 International Drive West Chicago, IL 60185 (630) 584-2211

> Wayne Township 27W031 North Avenue West Chicago, IL 60185 (630) 231-7140 www.waynetwp-il.org

Benjamin School District #25

28W250 St. Charles Road

West Chicago, IL 60185

(630) 876-7800

www.bendist25.org

**DuPage County** 

421 N County Farm Road Wheaton, IL 60187

(630) 407-6500

www.dupageco.org

DuPage Forest Preserve

3S580 Naperville Road

Wheaton, IL 60189

(630) 933-7200

www.dupageforest.org

Fire Protection District

200 Fremont Street

West Chicago, IL 60185

(630) 231-2123

http://www.wegofpd.org



# INFORMATION ABOUT THE COMMUNITY DEVELOPMENT DEPARTMENT

The Community Development Department provides guidance to the public on future development, current construction, property maintenance and revitalization initiatives. The department guides the progress and growth of the City of West Chicago by providing service in the following areas:

Economic Development
Historical Preservation
Museum Services
Planning and Zoning
Residential Rental Licensing
Selling and Buying a Home

#### WHAT INFORMATION SHOULD I KNOW

Where do I call if I need to schedule an inspection or I have questions about the inspection? To schedule all types of inspections (except Fire Department inspections) and receive information about the requirements please call (630) 293-2200 x131.

I am selling my house. What do I need to do? To process the closing of a real estate transaction, you need a Deed Certification Stamp. It is required that all debts to the City be paid, including water and garbage services, and also to schedule an inspection. The City provides the Stamp after all requirements have been taken care of.

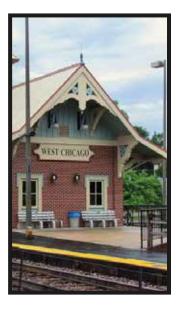
Why did I receive a Notice of Ordinance Violation for tall grass? Keeping your lawn cut not only makes your neighborhood more attractive, it inhibits pests

such as mosquitos, insects and other small animals. City ordinance requires you to keep your grass length maintained at 8 inches or below. If you receive a Notice, please be sure to cut the grass within the 7-day time period given so that no further enforcement action will result.

Vehicles on my property. Note that cars with type C and D or larger license plates are not allowed to park in residential areas. It is also prohibited to store inoperable cars or cars without valid plates.

Why am I required to remove a dead tree? Dead trees can result in very serious consequences for homeowners, passersby and property if branches or limbs or even trunks were to fall. It is important to have the tree removed by a qualified individual as soon as possible.

## **GENERAL INFORMATION** TRANSPORTATION





#### **METRA**

West Chicago Train Station 508 Main St., West Chicago, IL 60185 Parking available for \$1.75 daily (credit cards and cash accepted) If you would like a parking permit. please call (630) 293-2200

#### **Bicycle Lockers**

\$10 annually sula

a refundable key deposit of \$10 For more information, please call (630) 293-2200

#### **COMMUNITY ORGANIZATIONS**



American Legion Post #300 123 Main St West Chicago, IL 60185 (630) 231-2112



VFW Post #6791 453 N Neltnor Blvd West Chicago, IL 60185 (630) 231-9823



Western DuPage Chamber of Commerce 306 Main St West Chicago, IL 60185 (630) 231-3003

#### Food Pantries

\*\*\*\*Please call before you visit. sometimes there are special hours and the offices could be closed for holidays or other events.

Neighborhood Food Pantries 123 Fremont Street - (630) 665-5188

> New Life Bilingual Church 468 Ann St - (630) 231-3315

1st Assembly of God 450 E Roosevelt Rd - (630) 668-9221

Church of Christ Food Pantry 350 E James Ave - (630) 231-2062

Only For Families with Students Attending School

Neighborhood Food Pantries and WeGo Together 238 E Hazel St - (630) 293-6060

## FREQUENTLY ASKED QUESTIONS AND IMPORTANT INFORMATION

#### May I park on the street overnight?

You are not allowed to park on streets from 2:00 A.M. to 5:00 A.M. and after two inches of snowfall. Call police if emergency situations arise. No parking on parkways or grass.

### May I park on the grass or block the sidewalk?

The City does not allow anyone to park on the grass or impede pedestrian traffic by blocking the sidewalk.

#### Can I have an open fire?

It is unlawful for any person to cause or allow any open or uncontrolled burning in the City without obtaining a permit.

#### Are there restrictions for water use?

Water restrictions apply during the period beginning May 15 and ending September 15. Even numbered addresses may only water on even numbered calendar days; odd numbered addresses may only water on odd numbered calendar days. Exception: if you have newly laid sod, you may water 10 consecutive days with prior notification to the Public Works Department - Utility Division.

### Are you permitted to solicit? Solicitors must have a permit issued by the Police Department and

present it upon request.

#### Are signs permitted?

Posting of signs for garage sales, political, real estate purposes are not allowed on parkways or City property.

#### Do I need a license for my dog or cat?

A maximum of three domestic animals are allowed per household. The municipal code prohibits dogs from running at large within the City of West Chicago. Dogs must have a rabies tag from a veterinarian and be registered in accordance with DuPage County Regulations. No local license is required.

#### What are the rules for garage sales?

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# FEDERAL AND STATE AGENCIES

#### Social Security Administration

1660 N Farnsworth Ave Aurora, Illinois 60505 (800) 772-1213 0 (630) 375-0506 www.ssa.gov

#### Post Office West Chicago

1130 W Washington St West Chicago, IL 60185 (630) 230-2020

#### **Illinois Secretary of State**

128 W Liberty Dr, Wheaton, IL 60187

339 E Indian Trail, Aurora, IL 60505

595 S State St, Elgin, IL 60123

1280 Powis Rd, West Chicago, IL 60185 (only commercial)

(312) 793-1010 www.cyberdriveillinois.com



#### **GENERAL INFORMATION**

Utilities and Services - Private and Public

Electricity ComEd (800) 334-7661 Television/Internet/
Phone
Comcast
(866) 594-1234

Television/Internet/ Phone AT&T / DIRECT TV (800) 244-4444

Nicor (888) 642-6748

#### Water & Sewer Service

City of West Chicago (630) 293-2200

\$30.00 bi-monthly billing charge (for first 2,491 gallons used), plus:

\$7.00 for all sewer usage \$4.00 billing charge \$5.00 for usage over 2,491 gallons per 1,000 gallons

#### **Garbage & Service**

Groot (www.groot.com) (847) 429-7370

35-Gallon Cart (Senior) - \$9.84 35-Gallon Cart - \$14.56 95-Gallon Cart - \$20.71 Universal Sticker - \$2.51

#### **COMMUNITY SERVICES**

# **DuPage County Health Department** 1111 N. County Farm Rd

Wheaton, Illinois 60187 (630) 682-7400 www.dupagehealth.org

Dept. of Children and Family Services (DCFS) (800) 232-3798

www.illinois.gov/dcfs

University of Illinois - Extension Extension staff provide educational programs and research-based information to help our residents improve quality of life, develop skills and solve problems. (630) 955-1123

**DuPage County Senior Services** 421 N County Farm Rd Wheaton, Illinois 60187 (800) 942-9412 Northeastern Illinois Area Agency on Aging 245 W Roosevelt Rd - Building 6 Ste 41 West Chicago, Illinois 60185 (630) 293-5990

#### Register to Vote

DuPage County 421 N County Farm Rd Wheaton, Illinois 60187 (630) 407-5600

West Chicago City Hall 475 Main St West Chicago, Illinois 60185 (630) 293-2200

West Chicago Public Library 118 W Washington St West Chicago, Illinois 60185 (630) 231-1552